

The Building Buzz is a monthly bulletin intended to highlight key happenings at the NSSC. For up-to-date information, check out the NSSC Employee Homepage at internal.nssc.nasa.gov. Submit your department milestones to NSSC-CUST-SAT-and-COMM@nasa.gov.

NSSC Administrator Visits NSSC

On August 14, NASA Administrator Jim Bridenstine visited the NSSC. Following an All Hands meeting in the StenniSphere with civil servants where he discussed the path of NASA moving forward, Bridenstine stopped by the NSSC. The highlight of his NSSC tour came from his time at the Enterprise Service Desk (ESD) where he sat with an NSSC employee, Colt Burkett, to take a call. Colt, who has been at the NSSC for 7 years, said he wasn't particularly nervous about having the Administrator sit with him. He says he's mostly ready for any call that comes to the ESD. Having had various people sit with him over time for training and other reasons, Colt was ready to show Bridenstine the ropes of taking a call. Kathy Linn, Enterprise Service Center Manager, prepared a script specifically for Bridenstine to use and Colt mentioned he didn't seem nervous at all. He was interested in how information is gathered during the call to be processed into a ticket.

While working with the Administrator is an exciting privilege, imagine being the one to call the ESD and have him answer to assist you. We were able to catch up with Ms. Reberta Gutkowski, an employee from Johnson Space Center, to ask a few questions about her experience.

What was your initial reaction when Mr. Bridenstine answered your call?

My initial reactions was, I either had the wrong number or someone at the ESD was joking, since the NASA Administrator doesn't work in their office and wouldn't answer their phone. Then again, if it's actually the NASA Administrator, It's really cool that he's willing to help out whenever and wherever he's called upon.

Was your issue resolved while speaking with him?

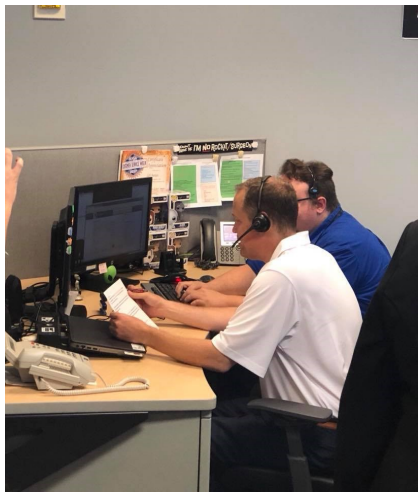
I was calling the ESD to report that a microphone in our conference room table had a lot of static and that folks calling into the room couldn't hear what was being said, Mr. Bridenstine answered my call. The IT issue was resolved, but not while speaking with him. He asked me to hold, so he could turn my call over to Colt, who would help me.

Also, I thought if I had really talked to the NASA Administrator the table microphone would get fixed quickly.

Did you tell anyone about the event? Did they believe you?

Yes, we were all surprised!! I called the person who reported the IT problem (immediately), then told our SF Deputy Division Chief, and other folks who were in the office at the time, about Mr. Bridenstine answering the phone. Everyone couldn't believe it and we all had a great laugh.

The visit from Administrator Bridenstine set a positive tone for his tenure. His commitment to NASA, and the NSSC, were evident through his excitement. The NSSC is already looking forward to his next visit.



Pictured left: Administrator Jim Bridenstine and NSSC employee, Colt Burkett, taking a call in the ESD. Pictured right: Johnson Space Center employee Roberta Gutkowski.

NSSC Holds Annual Honor Awards Ceremony

The NSSC held its annual Honor Awards Ceremony on August 28 in the StenniSphere auditorium. Eli Ouder was Master of Ceremonies and the event featured special music from the Slidell High Band and Presenting of the Colors by the Stennis Space Center Honor Guard. Guest speaker Verron "Ron" Brade, Associate Administrator, Mission Support Directorate, discussed the impressive work of the NSSC.

Brade stated, "For anyone who was at the NSSC in the beginning, you never would have anticipated leveraging BOTS as a means to more effectively carry out the mission of the NSSC. So, in my eyes, I see you as a R&D component of Mission Support. Research and Development isn't just for Scientist and Engineers, and you've proven that...you continue to prove that on a regular basis."

He continued by making note of the exceptional workforce we have. "You avoid complacency by continuing to explore different...better ways of doing business. You continue to recruit the best and brightest the country has to offer. You truly believe in continuous improvement and continuous learning. And, your colleagues we're about to recognize today are a reflection of the entire NSSC team and your commitment to remaining one of NASA's preeminent Research and Development endeavors."

Brade's speech made for a superb lead in to the handing out of the center- and agency- level awards. The NASA Honor Awards were presented to the following: Sarita Harper, Outstanding Public Leadership Medal, Alison Butsch and Angela Ladner, Exceptional Service Medal and Keith Cognevich, Barbara Harriel (receiving award at Headquarters) and Cynthia Leitell, Exceptional Achievement Medal. NASA Group Achievement Awards were presented to the following: Ask the NSSC, NASA Purchase Card Transition Team, NSSC HR-New Hire Proccecssing, NSSC Support due to Hurricane Harvey, NSSC Writing Team. NSSC awards were presented as follows: Evelyn Abrams, Annette Brandon, Michael Luhning, Michael Williams and Nicolas Zogaib, Certificate of Achievement. NSSC Group Achievement Awards were presented to the Intelligent Automation Service Office, NASA Emergency Leave Transfer Program Implementation Team, NSSC ETDY Travel Transition and NSSC Exchange.

Congratulations to all awardees!



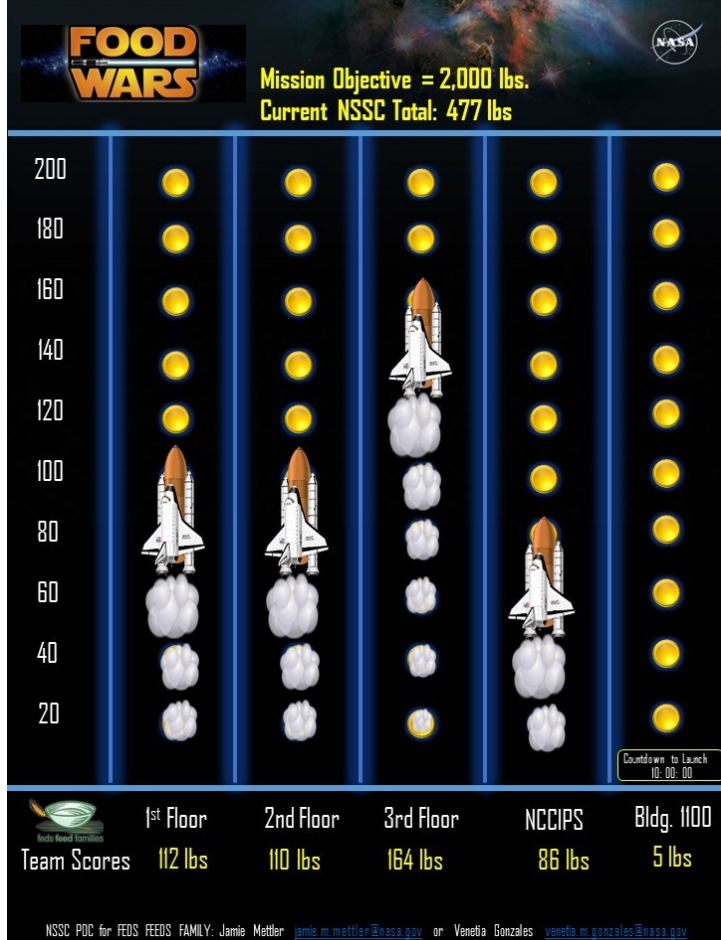
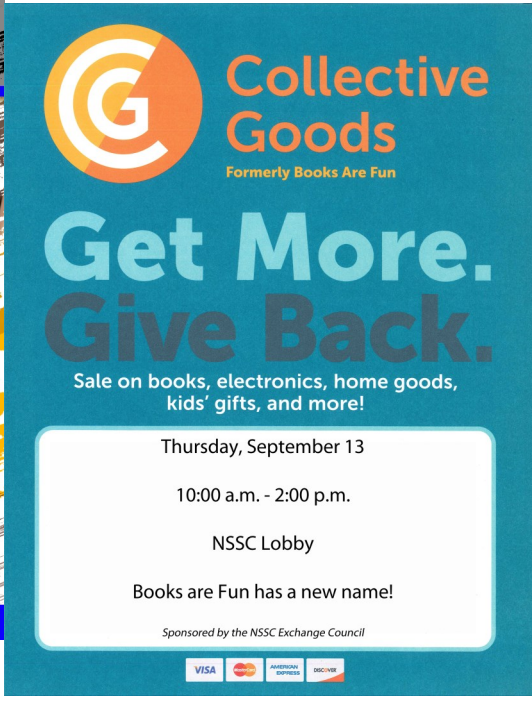
Pictured left: Nic Zogiab and Ron Brade

Pictured center: Ron Brade, Deirdre Wolverton, Carrie Pohto, NSSC Writing Team, and Anita Harrell

Pictured right: The SSC Honor Guard prepares to march toward the stage while the Slidell High Band plays the National Anthem.

Office 365 Coming to NSSC

NASA will begin rolling out Office 365 to all NSSC email-enabled customers starting in the fall. Office 365 will allow NSSC employees to work in the cloud AND on the ground. Initially, NASA will implement Online Email, Skype, and OneDrive (which includes personal storage and file sync and share within NASA.) For more information, FAQs, Office 365 training videos, and a list of Center POCs, visit: <https://inside.nasa.gov/office-365>.



SSC Family Day

INFINITY SCIENCE CENTER

Saturday, September 29
9 a.m. - 4 p.m.

All SSC employees are invited to celebrate NASA's 60th Anniversary at the 2018 SSC Family Day at INFINITY Science Center. Come enjoy hands-on activities sponsored by multiple resident agencies and new exhibits at INFINITY!

Employees and family members **MUST** have a ticket to enter free of charge. Each employee is allowed 4 free admission tickets with the option to purchase an additional 4 tickets at 50% off the regular admission price. If additional tickets are needed, they will be available for purchase at full admission price. Tickets requiring payment must be paid for upon entry the day of the event. Tickets are available until September 21 from your organization's point of contact.

